

Wessex Water Customer Challenge Group

Meeting No.27

27th June 2022

11.00 – 14.00 hrs

Agenda

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| 11.00 – 11.20 | In camera session |
| 11.20 – 11.25 | Introductions |
| 11.25 – 11.30 | Chair's update |
| 11.30 – 11.35 | Minutes and actions from Meeting No.26 <ul style="list-style-type: none">• List of acronyms |
| 11.35 – 12.00 | Verbal feedback from CRSG (with WW to present any subsequent engagement updates), Vulnerability Advisory Panel (VAP) and Catchment Panel (CP) |
| 12.00 – 12.20 | Regulatory and topical updates by WW |
| 12.20 – 12.30 | PR24 developments (verbal) |
| 12.30 – 12.45 | Break |
| 12.45 – 13.15 | 2021/22 performance |
| 13.15 – 14.00 | In camera session (including review and approval of the CCG's Annual Report and reflections on the year) |