

Wessex Water Customer Challenge Group

Meeting No.25

3rd November 2021

11.00 – 14.00 hrs

Agenda

11.00 – 11.20	In camera session
11.20 – 11.25	Introductions
11.25 – 11.30	Minutes and actions from Meeting No.23
11.30 – 11.55	PR24 methodology and recent developments
11.55 – 12.20	Mid-year PC performance
12.20 – 12.35	Storm overflows
12.35 – 12.55	CCW presentation on PR24 customer representation
12.55 – 13.15	Break
13.15 – 13.40	SDS research debrief by Accent
13.40 – 14.00	In camera session