

Wessex Water Customer Challenge Group

Meeting No.24

14th June 2021

11.00 – 14.00 hrs

Agenda

11.00 – 11.20	In camera session
11.20 – 11.25	Introductions
11.25 – 11.30	Minutes and actions from Meeting No.23
11.30 – 11.45	Covid 19 update
11.45 – 12.05	Customer engagement update
12.05 – 12.45	2020/21 PC & ODI performance
12.45 – 13.00	Break
13.00 – 13.20	CCW presentation
13.20 – 13.40	PR24 reform agenda
13.40 – 14.00	In camera session