

Wessex Water Customer Challenge Group

Meeting No.26

18th March 2022

11.00 – 14.00 hrs

Agenda

11.00 – 11.20	In camera session
11.20 – 11.25	Introductions
11.25 – 11.30	Chair's update
11.30 – 11.40	Minutes and actions from Meeting No.25
11.40 – 12.00	Feedback from CESG and Catchment Panel (CP)
12.00 – 12.10	Regulatory updates
12.10 – 12.40	Engagement update (since the last CESG)
12.40 – 12.55	A&V update (incl. preparedness for impacts of cost-of-living increases) - Independent Water Affordability Review CCW (ccwater.org.uk)
12.55 – 13.15	Break
13.15 – 13.30	Early view of 2021/22 performance
13.30 – 13.40	PR24 planning and progress
13.40 – 14.00	In camera session